

Panhandle Exotics standard health guarantee / Adoption contract

Panhandle Exotics guarantees the pet against life threatening hereditary defects for a period of one year from the pet's date of birth. If the pet is proved to have a debilitating hereditary defect within 1 year from its date of birth and is returned to us, all shipping charges are the responsibility of the purchaser.

Should your pet die in the stated time above, an autopsy by a licensed veterinarian at the buyer's expense stating the cause of death will be required before a replacement would be made. In the event of such an occurrence,

Panhandle Exotics will replace the pet with a pet of the same gender, quality and value as soon as it is available. There will be NO CASH OR CREDIT REFUNDS. Any legal action taken due to disagreements will be filed and resolved in the Escambia County, Florida legal system. Our guarantee is to the purchaser only and expires if the pet is transferred to another person / party.

For the pet's health guarantee to be active you must visit the vet of your choice within two (2) business days of the pet leaving our facility. Failure to do so will void any guarantee. Certain disorders may be caused by environmental factors, for example: allergies, mites, hypoglycemia, prolapse, respiratory infections, coccidiosis, kennel cough, giardia, other. These problems are preventable and or treatable. Panhandle Exotics is sanitary and makes every effort to see that Buyer's pet does not arrive with any of these conditions, however, due to their nature, such cannot be guaranteed. This guarantee does NOT cover minor illnesses, hernias, respiratory infections, illnesses caused by the ingestion of foreign objects or chemicals, mites, prolapse or physical injury. We reserve the right to ask for a second opinion of our veterinarian, at our expense.

The pet is being adopted to a pet home and it is hereby understood by both buyer and seller that the buyer is responsible for all veterinarian costs after the date of adoption and that no other guarantees are made or implied by Panhandle Exotics, except those stated in this written guarantee. The buyer agrees that Panhandle Exotics obligation cease and this contract is void

if the buyer does not continue a regular veterinary maintenance program of de-worming, vaccination series, proper care of your pet, fails to see a qualified exotics veterinarian.

Our pets are sold as pet quality. We do not guarantee size, color, temperament or ability to sire or whelp babies. We will not guarantee against human error.

Please do not take your pet into public places unless necessary until the pet has had all vaccinations as recommended by your veterinarian to insure immunity against disease.

Please do not take rabies vectors such as fox, kinkajous, raccoons, skunks, etc. in the public. If someone gets bit under any circumstance the animal will be seized and euthanized.

New Owners Signature

Date

Printed Name

Phone Number

Species Color or any identifying marks.

Panhandle Exotics 4500 N. Palafox St Pensacola, FL 32505 (850)542-4410 [www.](http://www.PanhandleExotics.com)

PanhandleExotics.com

Refund / Cancellation Policy

Once an animal has been picked up in person, delivered directly or checked in at the airport for flight to the new owner there is no refund, exchange or cancellation for any reason or circumstance. However, should the buyer need to cancel due to health issue, change of circumstance, divorce, military orders, job relocation, major life change, etc. they have 48 hours to back out and receive a 50% refund if the animal has not left Panhandle Exotics facility while pending shipment or permit. After 48 hours of payment via cash, credit or debit card, deposit OR signing a payment, lease, financing or layaway (including but not limited to e signatures) there will be no exchange, cancellation or refund for ANY reason. Should you choose to cancel within the 48 hours while the animal is still in the possession of Panhandle Exotics 50% of the total purchase price must be paid in full out of pocket before any financing or lease contract will be canceled. All deposits are non-refundable for any reason. Any disputed deposits, payments, etc., including phone payments will be turned over to a collections company and 25% fee will be added in addition to any legal fees. By signing below, I _____
___ consent to the above conditions and terms, I also authorize Panhandle Exotics to run my debit or credit card for the first month's payment upon signing the financing / lease contract if that is the form of payment chosen or for the full amount of the purchase if I am paying outright.

Signature

Printed Name

Date

**This must be signed and returned to Panhandle Exotics or can be emailed to
Contact@PanhandleExotics.com**